



Tips & trips  
in and around  
Vienna

# AccApp'20

April 5-9, 2020 / IAEA, Austria

# Practical Tips Vienna

## Getting to the City

### Vienna Airport

Vienna Airport Information: +43-1-7007-222 33.

Vienna Airport lies to the east of the city centre and can be reached easily and comfortably by public transport.

**City Airport Train CAT:** from Vienna Airport to Wien Mitte/Landstrasse. Travel time: 16 minutes. One way: €12

**Buses of the Vienna Airport Lines:** from Vienna Airport to Vienna International Centre. Travel time: 39 minutes. One way: €8

**ÖBB Railjet:** non-stop from Vienna Airport to Vienna Main Station. Travel time: 15 minutes. One way: €4.20

**Taxis & limousines:** Use the taxi & limousine services for added convenience and flexibility. Starts at €33,00 per trip.

## Travel Within the City

Vienna's public transport network covers 1.150 km. The five subway lines, 28 tram lines and 129 bus lines bring you quickly and reliably to your destination.

### Ticket information

Single fare: €2.40 adults/ €1.20 child. 24, 48 or 72-hour ticket: €8.00, €14.10, €17.10 respectively. Weekly tickets: €17.10 (only runs from Monday to Monday)


Make sure you validate your ticket at the beginning of the journey using the stamp machines at the entrance to the platforms or inside the tram/bus.

[Map of Vienna's underground, suburban rail \(S-Bahn\) and city airport](#)

[Map of underground, tram and bus lines operating in Vienna's city center](#)

[Tourist Info Guide](#)

[Wiener Linien](#)



**Wien Mobil**  
The app for  
all your travels  
in Vienna

## Special ticket offers

**Vienna City Card:** Countless discounts at museums, tourist attractions, public transportation, airport transfer and much more, for the duration of your stay (max. 7 days)

**Vienna Pass:** The Vienna PASS is a sightseeing city card which gives visitors free entry to over 60 top attractions, museums and monuments in Vienna. It's the best way to experience Vienna, saving both time and money.

## More useful information about Vienna

[Tourist Information Vienna](#)

## Language

Although the main language is German, many people especially in modern restaurants and touristy places will probably be able to speak good English.

## Money

### Currency

Throughout Austria the local currency is Euros.

### ATMs

ATMs are not that easy to find. Keep an eye out for banks. Here are a few places that you may find an ATM:

- Along highstreets such as Mariahilferstrasse, Graben and Kärntner Strasse.
- Main OEBB stations such as Praterstern, Hauptbahnhof, Westbahnhof, Wien Mitte.
- Occasionally at some subway stations.
- Banks and also at the Post Office (the post office has a bright yellow sign).

### Credit and Debit Cards

Most high street shops and grocery stores accept cards (Bankomat), although it's a good idea to have some euros available for smaller places, cafes and restaurants.

### Remember cash for restaurants

Quite a lot of restaurants still don't take bank cards, only cash.

### Tipping

In restaurants, tipping is normally between 5-15% of the bill, rounded up to a convenient number. For tipping in bars, the total bill is rounded up to 5-10% before the change is given back.

### Random Charges

In the city there are some things which you have to pay including:

- Public bathrooms – Although most good restaurants allow free toilet use, fast food places and other public toilets generally charge for use.
- Grocery store bags – You generally have to pay for bags when getting groceries but not in many retail stores.

## Food and Drinks

### Local food and drink

Here are a few food items that are local to Vienna and Austria:

A Vienna local coffee is called a **Wiener Melange** which is espresso with steamed milk and milk foam.

One of the definite must-try foods in Vienna is the traditional **Wiener Schnitzel**, a thin cut of meat – originally veal – coated in breadcrumbs and fried.

**Apfelstrudel** is pastry stuffed with apples, raisins, sugar and cinnamon, it is the most common dessert for all the member-states of the former Austro-Hungarian empire.

**Tafelspitz** is yet another distinctively Austrian dish, which is, in essence, boiled beef with vegetables and spices in broth.

Undoubtedly one of the tastiest Viennese desserts – **Sachertorte** – is a chocolate cake with a thin mid layer of apricot jam, usually served with whipped cream on top.

**Kaiserschmarrn**, also known as the emperor's pancake due to the Austrian Emperor Franz Joseph's passionate liking of it.

**Viennese sausages**, called 'würstels', usually served with mustard and beer for extra impact.

## Heuriger

A Heuriger is a wine tavern and is a great way to experience local food and wine and is located slightly outside of the centre and towards the Vienna Hills.

## Tap Water is Potable

Vienna tap water is great and comes straight from the mountains. It is drinkable in most places. If you order tap water at a restaurant they are likely to charge you (around 50c).

## Opening hours shops

Most shops and grocery stores are closed on Sunday.

## Weather

There is a wide range of weather situations you might encounter in Vienna during April: Sunshine and warm springtime weather, or snow and wintery frost. An average April day of Vienna reaches a maximum temperature of 15 degrees Celcius. It may rain from time to time and it can be very windy.

Best is to bring warm and waterproof clothes that you can put on or off in layers and consider the weather forecast on short notice:

### [Weather Forecast Vienna](#)

## Safety tips

Vienna is a very safe city and in general women and men will have no trouble walking around at night. Generally, public transport is safe and reliable. Be aware of pickpockets in the public transport. Pickpocketing and bag snatching are common in Vienna, especially in tourist areas. Simple precautions will almost eliminate chances of being robbed.

### Freewave

Free WiFi  
Hotspots  
in Vienna

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**Please find on the next pages some tips for trips you might organize for yourself during your stay in Vienna.**

# Sightseeing Bus Trip & visiting Schönbrunn Palace

The sightseeing tour starts at the Operngasse 8 and takes you to the Ringstrasse boulevard, where you pass many popular tourist attractions. First take a look at the impressive Vienna State Opera. It is home of the famous "Opera Ball" which takes place every year. Not far from the Opera, the grand Hofburg Palace is located, the former winter residence of the imperial family. Next you will see the monumental buildings of the Museum of Art History and the Museum of Natural History. Further sights on the tour are the neoclassical Parliament, the acclaimed Burgtheater and the striking City Hall.

✓ No waiting time at Schönbrunn Palace. City tour with Vienna's most important sights. Entrance fee to Schönbrunn. Guided tour. Free time at disposal (approx. 40 min.) This tour is guided in max. 2 languages (German, English and Spanish available).

✗ Food and drinks



Guided  
Tour  
Vienna

**Meeting point:** Operngasse 8  
**Duration:** 3.5 hours

**Price per person:** from 54,00€  
(Groupdeals on request)

**Contact:** Vienna Sightseeing  
+43 1 712 46 83  
office@viennasightseeing.at  
www.viennasightseeing.at/

Carriage  
Tour  
Vienna



**Meeting point:** Stephansplatz  
**Duration:** 40 min

**Price per carriage:** 80,00€  
(4 persons per carriage)

**Contact:** Vienna Fiaker  
+43 1 514 50 3495  
Taxi.Mietwagen@wkw.at  
www.wien.info/en/sightseeing/  
fiaker-horse-drawn-carriage

## Fiaker Tour (Horse-drawn Carriage Tour)

They are just as much a part of Vienna as St. Stephen's Cathedral and the Giant Ferris Wheel: the fiakers. For many tourists, a ride with the two-horse carriage is one of the highlights. There is almost no cozier way to explore Vienna's attractions.

✓ Tour goes from Stephansplatz to Rotenturmstraße, Lichtensteg, Hoher Markt, Tuchlauben, Steindlgasse, Schulhof, Am Hof, Heidenschuss, Strauchgasse, Herrengasse rechts, Teinfaltstraße, Burgtheater, Josef-Meinrad-Platz, Löwelstraße, Ballhausplatz, Schauflergasse, Michaelerplatz, Hofburg until the center and then turn around, Michaelerplatz, Reitschulgasse, Josefsplatz, Dorotheergasse, Stallburggasse, Habsburgergasse, Jungferngasse, Petersplatz, Milchgasse, Tuchlauben, Brandstätte, and ends at Stephansplatz.

# Vienna Highlights

Experience the highlights of Vienna in an entertaining and fascinating tour. Vienna has a lot to offer and yet the main attractions are within walking distance - ideal for a lasting impression of the imperial city.

**Highlights:** Stephansdom, Prunkvolle Straßen der Innenstadt: Graben, Kohlmarkt, Kaiserliche Winterresidenz – Hofburg, Ringstraße, Staatsoper.

✓ Guided walking tour.



**Guided walking  
Tour  
Vienna**

**Meeting point:** Stephansplatz, Main entrance cathedral (outside)

**Duration:** 2 hours

**Price per person:** from 24,00€ (15 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en

**Bus & Boat  
Tour  
Vienna**



**Meeting point:** Operngasse 8  
**Duration:** 4 hours

**Price per person:** from 57,00€ (Groupdeals on request)

**Contact:** Vienna Sightseeing  
+43 1 712 46 83  
office@viennasightseeing.at  
www.viennasightseeing.at/

## Danube Panorama Tour with Boat Ride

Don't miss this view of Vienna! With our comfortable bus we drive through the city to the surrounding vineyards. At first, we drive by bus through Vienna, passing many tourist attractions (such as the Hundertwasser House, the Giant Ferris Wheel and the Danube Tower). We then continue up to the hilly vineyards. Enjoy a unique view from Cobenzl hill onto the city, before we proceed on a relaxing boat ride on the Danube.

Also included in this trip is a boat tour along the Danube river and the Danube canal. There you will see the historical side of Vienna.

✓ Tour guide, Bus tour Ringstraße - Kahlenberg - Danube Tower, Boat tour on the Danube and Danube Canal.

✗ Food and drinks

# Vienna Musical

Vienna - City of Music. Classical concerts and opera, street musicians, music students and free open air concerts are part of Vienna's daily cityscape. The Viennese love the music and its artists. Immerse yourself in the history of music in Vienna, follow in the footsteps of Haydn, Mozart, Beethoven, Schubert, Strauss and Mahler in Vienna and be inspired by all the music in the air. Highlights: Staatsoper, Josefsplatz, Neuer Markt, Rauhensteingasse...

✔ Guided walking tour.



Guided walking Tour Vienna

**Meeting point:** State Opera, Main entrance (start & finish)

**Duration:** 2 hours

**Price per person:** from 24,00€ (10 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en



Guided walking Tour Vienna

**Meeting point:** to be agreed individually after booking

**Duration:** 2 hours

**Price per person:** from 39,00€ (15 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en

# Vienna Artful

Experience the artful Vienna! Our art tours are for people with a sense of beauty. As an imperial city, Vienna has always been a magnet for high-ranking artists from all over the world. Admire the incredible masterpieces of the Viennese museums!

**Highlights:** Hofburg, Heroes' Square, Maria Theresien Platz, Kunsthistorisches Museum Vienna: Highlights of the Kammer and highlights of the Gemäldegalerie.\*

✔ Guided tour, entrance fee (to confirm to which museums).

\*It is possible to choose a different museum like the Leopold Museum with the Egon Schiele collection.

## Palaces

### Hofburg Palace

Michaelerkuppel, 1010 Vienna

**Price per person:** from 15,00€ / guided tours from 18,00€

Group reservations required.

**Contact:** T: +43 1 533 75 70 / [info@hofburg-wien.at](mailto:info@hofburg-wien.at)

[www.hofburg-wien.at/en/](http://www.hofburg-wien.at/en/)

### Schönbrunn Palace

Schönbrunner Schloßstraße 47, 1130 Wien

**Price per person:** from 16,00€ / guided tours from 18,00€

Private guided tours for groups possible.

Up to 25 Persons: flat rate of 600,00€

25 persons and more: 24,00€ per person

### Sisiticket: Schönbrunn & Hofburg

**Price per person:** 34,00€

**Contact:** T: +43 1 811 13-0 / [info@schoenbrunn.at](mailto:info@schoenbrunn.at)

[www.schoenbrunn.at/en/](http://www.schoenbrunn.at/en/)

### Belvedere Palace & Museum

Prinz Eugen-Straße 27, 1030 Wien

**Price per person:** from 16,00€

**Contact:** +43 1 795 57-0 / [info@belvedere.at](mailto:info@belvedere.at)

[www.belvedere.at/de](http://www.belvedere.at/de)

## Burgtheater

Visit the Burgtheater and get an extraordinary insight into the amazing technology, architecture, organization and history of this world-renowned theatre.

Behind the  
Scenes Tour  
Vienna



**Meeting point:** 14:30 Burgtheater, Ticket office

**Duration:** 50 minutes

**Price per person:** 7,00€

(booking necessary for groups)

**Contact:** +43 (0)1 51444-4140 / [info@burgtheater.at](mailto:info@burgtheater.at)

[www.burgtheater.at/en/](http://www.burgtheater.at/en/)

## Museums in the City Center

### Albertina

Albertinaplatz 1, 1010 Wien

**Price per person:** 16,00€

(minimum 15 per group)

**Price per person in a group:** 11,00€

(minimum 15 per group)

Private guided tours for groups (max. 25 people) possible, from 110,00€ (per Group) + admission fee

**Contact:** +43 1 534 83 540 / [besucher@albertina.at](mailto:besucher@albertina.at)

[www.albertina.at/en/](http://www.albertina.at/en/)

### Leopoldmuseum

MuseumsQuartier, Museumsplatz 1, 1070 Wien

**Price per person:** 14,00€

Group guided tours on request.

**Contact:** + 43 1 525 70 2645

[besucherservice@leopoldmuseum.org](mailto:besucherservice@leopoldmuseum.org)

Closed on Tuesdays!

[www.leopoldmuseum.org/en](http://www.leopoldmuseum.org/en)

### Weltmuseum Wien

Heldenplatz, 1010 Wien

**Price per person:** 12,00€

**Group Ticket:** 9,00€

(minimum 10 per group)

Closed on Wednesdays!

**Contact:** +43 1 534 30-5052 / [info@weltmuseumwien.at](mailto:info@weltmuseumwien.at)

[www.weltmuseumwien.at/en/](http://www.weltmuseumwien.at/en/)

### Naturhistorisches Museum

Burgring 7, 1010 Vienna

**Price per person:** 12,00€

**Guided Tours:** 4,00€ + admission fee

(minimum 15 per group)

Closed on Tuesdays!

**Contact:** + 43 (1) 521 77 - 0 / [info@nhm-wien.ac.at](mailto:info@nhm-wien.ac.at)

<https://www.nhm-wien.ac.at/en>

### Kunsthistorisches Museum

Maria-Theresien-Platz, 1010 Wien

Conference Dinner & Guided Tour

[www.khm.at/en/](http://www.khm.at/en/)



# Wine Tasting at Cellar

Experience an unforgettable and enjoyable afternoon with exciting anecdotes, exquisite wine, good food and wine tavern music on our adventure tour and just enjoy life. Learn more about the history of winegrowing in Vienna, the history of wine taverns and get to know Vienna from one of its most beautiful sides: good stories and exciting wine tastings of Austrian wines in deep cellars and selected wine bars.

✔ Guided Tour. Food and Wine.



Guided  
Culinary  
Tour

**Meeting point:** Neuer Markt/  
Donnerbrunnen

**Duration:** 2 hours

**Price per person:** 39,00€ - 64,00€  
(10 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en

## Schlumberger Sparkling Wine Cellar

Heiligenstädter Straße 39, 1190 Wien

**Price per person:** 20,00€ / 5 wine tastings inclusive / 1 hour

**Price per group (max 45 people):** from 11,00€ to 20,00€  
5 wine tastings inclusive / 1 hour

Wednesdays and Thursdays from 11- 18:00

**Contact:** T: +43-1-368 22 59 - 631 / kellerwelten@schlumberger.at

[www.schlumberger.at/en/kellerwelten](http://www.schlumberger.at/en/kellerwelten)

Guided  
Culinary  
Tour



**Meeting point:** to be agreed  
individually after booking

**Duration:** 2 hours

**Price per person:** 44,00€  
(10 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en

# Heurigen (Wine Tavern) Tour

"It will be a wine and we'll never be ..." Experience Vienna with pleasure on a trip to the Heuriger in the outskirts of Vienna away from the hustle and bustle, accompanied by Viennese wine, the pride of the Viennese! Of course, the Viennese specialty, the "mixed set" in the cozy wine tavern is not missing!

✔ Guided Tour. Tasting: Liptauer / Mixed Set, Grammelschmalz / Veltliner, traditional Heurigenplatte / Heuriger Wine

## Heurigen in the outskirts of Vienna

A selection of cozy Viennese wine taverns in the old Viennese wine villages of Neustift, Nussdorf, Sievering and Grinzing:

[www.wien.info/en/shopping-wining-dining/wine/neustift-etc](http://www.wien.info/en/shopping-wining-dining/wine/neustift-etc)

# Coffee House Tour

What would Vienna be without its coffee houses? Follow us on an exciting tour through the most beautiful coffeehouses in Vienna, taste the best pastries and coffee specialties of the city and listen to the many anecdotes of great coffeehouse writers and other personalities who would like to meet in the coffee house.

✔ Guided Tour. Pastries and Coffee or Tea. \_\_\_\_\_



Guided  
Culinary  
Tour

**Meeting point:** to be agreed individually after booking

**Duration:** 2 hours

**Price per person:** from 49,00€  
(10 people max per group)

**Contact:** Artemezzo  
+4369912142379  
office@artemezzo.com  
www.artemezzo.com/en

## Coffee Houses in the Old City

### Café Central

This legendary literati café, which counted Arthur Schnitzler, Peter Altenberg and Adolf Loos among its regulars, has a charm of its own that transforms a visit into an experience. Viennese cuisine, homemade cakes and pastries and piano music.

Herrengasse/Strauchgasse, 1010 Wien  
www.cafecentral.wien  
+43 1 533 37 63-24 / cafe.central@palaisevents.at

### Demel K. & K. Hofzuckerbäckerei

The creatively designed display windows and cases at Demel, the former Imperial and Royal confectionary, entice passersby with pastries and sweets which long ago tickled the palate of Empress Elizabeth and still bring delight to coffeehouse visitors today. At Demel, the sales and serving personnel have been exclusively female for 200 years.

Kohlmarkt 14, 1010 Wien  
www.demel.at  
+43 1 535 17 17 0



### Café Hawelka

This artist's café is more – it's a Viennese institution. Gourmets recognize the Hawelka - especially after 10 pm - by the wonderful smell of Buchteln, yeast buns filled with jam. Its unique charm has made the Hawelka a popular meeting place for artists - and an oasis of peace right in the center of the city.

Dorotheergasse 6, 1010 Wien  
www.hawelka.at  
+43 1 512 82 30 / office@hawelka.at

### Café Landtmann

Franz Landtmann created a coffeehouse institution when he opened Vienna's largest "café locality" in the year 1873. His patrons have included Sigmund Freud, Marlene Dietrich, Romy Schneider, Paul McCartney and Hillary Clinton.

Universitätsring 4, 1010 Wien  
www.landtmann.at  
+43 1 24 100-120 / cafe@landtmann.at

### Café Sacher Wien

Café Sacher Vienna offers the perfect chance to sample a typical Viennese coffee-house atmosphere and – of course – to treat yourself to an Original Sacher-Torte.

Philharmonikerstrasse 4, A-1010 Vienna  
www.sacher.com/en/  
+43 (0)1 – 51 456 1053 / wien@sacher.com

# Danube Valley & Melk Abbey

This day trip takes you from Vienna to the Wachau, a picturesque valley along the Danube, known for its excellent wine. The area is a UNESCO World Heritage Site where you see many medieval castles, impressive monasteries and a breathtaking landscape. On our comfortable bus, you travel from Vienna to Krems, a pretty town on the banks of the Danube river. We continue on our tour and pass Dürnstein. Here you can see the ruins of Dürnstein castle on a nearby hill. This is where the English King Richard the Lionheart was held captive. A highlight is the guided tour through the Melk Abbey and a lunch in the restaurant "Hotel zum schwarzen Bären". After this enjoyable day trip, we take you back from the Danube Valley to the Vienna State Opera.

✔ Bus trip in a modern coach from Vienna to the Danube Valley. Lunch & walking tour through Krems or Dürnstein, entrance and guided tour at Melk Abbey.

✘ Drinks. Boat ride.



Day Trip  
outside of  
Vienna

**Meeting point:** Operngasse 8

**Duration:** 8.5 hours

**Price per person:** from 79,00€  
(Groupdeals on request)

**Contact:** Vienna Sightseeing  
+43 1 712 46 83  
office@viennasightseeing.at  
www.viennasightseeing.at/



Day Trip  
outside of  
Vienna

**Meeting point:** Vienna State Opera  
**Duration:** 1 day

**Price per person:** from 119,00€  
(Groupdeals on request)

**Contact:** Vienna Sightseeing  
+43 1 712 46 83  
office@viennasightseeing.at  
www.viennasightseeing.at/

# Salzburg

Relax on our comfortable bus while we drive to Salzburg. On the journey you will get the first impression of the beauty of the Salzkammergut countryside with its clear lakes and majestic mountains. "The Sound of Music" fans will recognise the landscape from the opening scenes of the film.

On a guided walk through the historical centre of Salzburg, we show you the most popular tourist attractions. One of the famous scenes of "The Sound of Music" was filmed in the gardens of the Mirabell Palace. It was here that Maria sang, together with the children, the song "Do-Re-Mi-Fa-So" at the fountain and on the steps. Aswell you will see the horse pond and the riding school where Baron Trapp sang the "Edelweiß song" as a farewell.

A real highlight of our city trip to Salzburg is the Getreidegasse, the street where the birthplace of Mozart is located. This narrow street still reminds us of the 18th century. Other tourist attractions on our sightseeing tour: University Church, St. Peter's Abbey, the Salzburg Cathedral and the Festival Hall.

You have some time at your disposal to explore the city, eat lunch or shop for souvenirs until our departure at 4 p.m. Estimated arrival time in Vienna is around 8:15 p.m.

✔ Bus ride through beautiful Salzkammergut. Picture stop at lake Wolfgangsee. Guided walking tour with Salzburg's most popular sights.

✘ Food and Drinks.

# A relaxing day at Vienna's thermal baths

Get away from your everyday routine and enjoy a full day's holiday at Austria's most modern city spa – completely free from stress and time pressure. The new Relax! One Day Holiday from VAMED Vitality World is a comprehensive no-worries package for your day at Therme Wien.

✔ The Relax! One Day Holiday at Therme Wien includes:

Spa day ticket with personal changing cubicle and including access to sauna area and Solewelt salt world

Relax! check-in

Relax! pool bag to use for the day

Relax! splash cover for you to keep

Relax! pool sandals for you to take home

Relax! bathrobe to use for the day

Two Relax! bath towels to use for the day

Relax! lounge in the Relax Lounge reserved for you

Personal service at the Relax

Desk from 9am to 4.30pm

Relax! refreshments (two 0.5l bottles of mineral water) plus books, newspapers and magazines

Relax! morning and afternoon snack (includes a cup of coffee in the afternoon)

Relax! gourmet voucher for the spa restaurant worth €12

Relax! voucher worth €5 for your next Relax! One Day Holiday

15% Relax! discount on all treatments at the spa massage suite

15% discount on purchases at the spa shop

Care products, Surprise gift, Free garage parking

Free WiFi in the Relax! Indoor Lounge

Two Physiotherm heated recliners available in the Relax! Lounge



**Entrance:** U1 Oberlaa, Kurbadstraße 14

**Duration:** 4-8 hours

**Price per person:** 85,00€  
(Groupdeals on request)

**Contact:** Therme Wien  
+43 1 68 00 99 600  
info@thermewien.at  
www.thermewien.at/en/

