



Error-Free

Doing the right things right.

Performance Improvement International (PII) and Error-Free have conducted Root Cause Analyses and Organizational & Programmatic root cause investigations for commercial power, manufacturing, medical, and pharmaceutical industries to effectively diagnose equipment problems and O&P issues since 1987.

We have also supported these industries in establishing in-house technical capability by teaching department staff to perform analyses and investigations on their own. From our vast experience, PII has gained in-depth knowledge of the causes and lessons learned in management decision-making; as well as develop effective corrective action programs.

PII is the only company in the world that has focused on human error research and application for 30 years with the ongoing mission of achieving an Error-Free® world.

PII has an integrated and quantitative approach to an Error-Free® operation; organizational error rate may be reduced by a factor of up to 100 times cost-effectively. PII is currently helping several world-leading firms to be Error-Free®.



Are your procedures putting you at RISK?

BASED ON ANALYSIS OF 72,500 PROCEDURE ERRORS, DID YOU KNOW 70% ARE DUE TO POOR PROCEDURE DESIGN AND IMPLEMENTATION?

**NO TIME TO WASTE,
CALL US TODAY!**
(858) 481-1102
ans@errorfree.com
ErrorFree.com

Achieve 100% SAFETY and 0% PROCEDURE ERRORS

Industry leader in human performance and equipment failures for over 30 years. Error-Free Experts will review your procedures to identify error-prone steps, its vulnerabilities, estimate the probability-of-error, and help you improve them.



Chong Chiu, Ph.D.
MIT
ANS Fellow & Award Winner
Founder, PII and Error-Free

PII SERVICES: TRAINING • CONSULTING • SOFTWARE • AI & BIG DATA